- Case Managers must hold a High School diploma or the equivalent, and f. must have demonstrated experience in the following: Family dynamics and family needs; human diversity; community agencies and resources; providing services to families in poverty; strong interpersonal skills; and cultures of families to be served.
- Case managers must complete a pre-service training program and a g. Family Connection designed and supervised practice experience.
- F. The state assures that the provision of case management services will not restrict an individual's free choice of providers of Section 1902(a)(23) of the Act.
  - 1. Eligible recipients will have free choice of the providers of case management services.
  - 2. Eligible recipients will have free choice of the providers of other medical care under the plan.
- G. Payment for case management services under the plan does not duplicate payments made to public agencies or private entities under other program authorities for this same purpose.

TN No. 96-001 Supersedes TN No. \_93-022

Approved Date 9-27-96 Effective Date 1-1-96

# STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT STATE/TERRITORY: Georgia

#### CHILDREN AT-RISK CASE MANAGEMENT SERVICES

#### A. Target Group:

Children in grades Pre K-12 who are "at-risk" of not completing a secondary education program because they exhibit three or more of the following characteristics:

- 1. Developmental screen indicates the child is not meeting developmental milestones.
- No EPSDT initial screen or no periodic screening.
- 3. Free or reduced price lunch.
- 4. One or more retentions.
- 5. Iowa Test of Basic Skills (ITBS)/Test of Achievement and Proficiency (TAP) reading scores below the 35th percentile and not receiving special education services.
- 6. Five or more unexcused absences during the most recent school year.
- 7. Two or more suspensions during the most recent school year.
- 8. Limited English proficiency.
- 9. Transferred two or more times during the most recent school year.
- 10. One or more years below grade placement in the reading basal.
- 11. Born to a teenage, unmarried mother.

Or those displaying one of the above characteristics and at least one of the following factors:

- 1. Few friends or school alienation.
- Little or no extracurricular involvement.

TRANSMITTAL 93-03/
APPROVED 8-9-93
EFFECTIVE 7-1-93
SUPERSEDES NEW

- 3. Frequent disciplinary referrals.
- 4. Dysfunctional home situation.
- 5 Disabled without mental impairment.
- B. Areas of State in which services will be provided:
  - [ ] Entire State.
  - [X] Only in the following geographic areas (authority of Section 1915(g)(1) of the Act is invoked to provide services less than statewide): The attendance zones of Beaverdam, Blackwell, Bowman, and Falling Creek Elementary Schools within the limits of Elbert County.
- C. Comparability of Services
  - [ ] Services are provided in accordance with Section 1902(a)(10)(B) of the Act.
  - [X] Services are not comparable in amount, duration, and scope. Authority of Section 1915(g)(1) of the Act is invoked to provide services without regard to the requirements of Section 1902(a)(10)(B) of the Act.
- D. Definition of Services

Children at-risk case management is a set of interrelated activities for identifying, coordinating, and reviewing the delivery of appropriate services for eligible at-risk children. The purpose of case management services is to assist those targeted at-risk children in gaining access to needed medical, nutritional, social, educational, transportation, housing, and other services; and to encourage the use of various community resources through referral to appropriate providers. Case management services will provide necessary coordination with the providers of health, family support, employment, justice, housing, counseling, nutrition, social, educational, transportation, and other services when needed.

The set of interrelated activities are as follows:

- 1. Establishing the comprehensive case file for development and implementation of an individualized service plan to meet the assessed service needs of the eligible child. Establishing priorities for initial linkages with providers. This unit of service may be billed only once for each eligible child.
- 2. Assistance to the eligible child in locating needed service providers and making the necessary linkages to assure the receipt of services identified in the service plan.
- 3. Monitoring and follow-up with the eligible child and service providers to determine that the services received are adequate in meeting the child's assessed needs. Case management follow-up services are limited to 12 visits annually.
- 4. Reassessment of eligible children to determine the services needed to resolve any crisis situation resulting from divorce, death, separation, family structure changes, changes in living conditions, or other events.

#### E. Qualification of Providers

#### 1. Provider Qualifications

Enrollment will be accomplished in accordance with Section 1902(a)(23) of the Act. Enrollment is open to all providers who can meet with following requirements:

- a. Must have qualified case manager(s) and the capacity to provide the full range of at-risk case management services.
- b. Must meet the applicable state and federal laws governing the participation of providers in the Medicaid program.

- c. Must have demonstrated direct experience in the coordination of educational support services (e.g., EPSDT, Social Services, Counseling Services, Psychological Services, Student Assistance, Special Education, and Nutritional Services).
- d. Must have demonstrated the ability to obtain collaboration between public and private services providers.
- e. In order to avoid duplication of services and to promote effective community level networking, case management providers must have signed a collaborative agreement with the Elbert County Health Department, Elbert County Department of Family and Children Services, Elbert County Juvenile Court, Elbert County Division of Children and Youth Services, and Elbert County Interagency Council.
- f. Case management supervisors must hold a Bachelor's Degree in a human services field (i.e., psychology, family development, sociology, social work, humanities, counseling, career services or associated fields) and have two years of experience working with low income indigenous children and their families.
- g. Case managers must hold a Bachelor's Degree in a human service field (i.e., psychology, sociology, social work, humanities, counseling, career services) or experience equivalent of two (2) years for each one year of college and have one year of experience working with low-income indigenous children and their families.
- h. Both the case management supervisor(s) and case manager(s) must complete a pre-service training program and a Family Connection designed and supervised practicum experience.

## SUPPLEMENT 1 TO ATTACHMENT 3.1A Page 5 (Part P)

- F. The state assures that the provision of case management services will not restrict an individual's free choice of providers in violation of Section 1902(a)(23) of the Act.
  - 1. Eligible recipients will have free choice of the providers of case management services.
  - 2. Eligible recipients will have free choice of the providers of other medical care under the plan.
- G. Payment for case management services under the plan does not duplicate payments made to public agencies or private entities under other program authorities for this same purpose.

PRODUCTION 93-03/ APPROVED 8-9-93 EFFECTIVE 7-1-93 DEFENSEDET NEW

#### STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT STATE/TERRITORY: <u>Georgia</u> CASE MANAGEMENT SERVICES

#### A. Target Group:

All Medicaid eligible children from birth through age seventeen who have been placed in Foster Care or are receiving Child Protective Services who are:

- In out-of-home placement or at imminent risk of out-of-home placement due to their families being unable to provide the minimum sufficient level of care, or whose families/environments create a serious threat to safety and welfare; or
- Experiencing maltreatment or at imminent risk of maltreatment due to their parent(s) or caretaker(s) willfully or otherwise failing to meet the child's basic need for emotional and/or physical care and protection. This may include neglect, physical abuse, emotional neglect, medical neglect, emotional abuse, sexual abuse and exploitation; or
- 3) Determined through initial Department of Family and Children Services (DFCS) assessment to have demonstrated need for preventive/supportive services and but for the provision of these case management services would be at risk of maltreatment or placement in a more costly or restrictive living arrangement.

#### B. Areas of the State in which services will be provided:

- [x] Entire State
- [ ] Only in the following geographic areas (authority of \$1915(g)(1) of the Act is invoked to provide services less than statewide)

#### C. Comparability of Services:

x Services are not comparable in amount, duration, and scope. Authority of \$1915(g)(2) of the Act is invoked to provide services without regard to the requirements of \$1902(a)(10)(B) of the Act.

#### D. <u>Definition of Services:</u>

Case Management is a set of interrelated activities for identifying, coordinating, and reviewing the delivery of appropriate services for eligible recipients. The purpose of case management services is to assist the targeted population in gaining access to needed medical, nutritional, social, educational, transportation, housing, and other services; and to encourage the use of various community resources through referral to appropriate providers.

Child Protective Services Case Management is performed through a set of interrelated activities which include the following:

- Establishing the comprehensive case file including development and implementation of an individualized service plan to meet the assessed service needs of the child;
- Assisting the child in locating needed service providers and making the necessary linkages to assure the receipt of services identified in the service plan;
- 3. Monitoring the child and service provider to determine that the services received are adequate in meeting the child's needs; or
- 4. Reassessment of the child to determine services needed to resolve any crisis situation resulting from neglect, maltreatment, exploitation, divorce, death, separation, changes in family structure or living conditions, or other events.

#### E. Qualifications of Providers:

Child Protective Services Case Management providers must:

- Demonstrate the capacity to provide all core elements of case management.
- Provide accurate documentation of costs and agree to participate in an annual cost study to determine reimbursement rates for services;
- Develop a billing system to appropriately identify and bill all liable third parties;
- Document and maintain case records in accordance with state and federal requirements;
- 5. Complete a practicum designed and supervised by the Department of Family and Children Services.

#### E. QUALIFICATIONS OF PROVIDERS (Continued)

- 6. Maintain such records as are necessary to fully disclose the extent of services provided and to furnish the Department with information as it may periodically request. All service records, which must be maintained for three (3) years after the delivery of service, must meet requirements in Section 4302 of the State Medicaid manual.
- Be skilled in the process of coordinating services for a wide range of children's needs;
- 8. Be knowledgeable about local community resources and how to use those resources for the benefit of the child;
- 9. Be graduates of a college or university with an undergraduate degree in Psychology, Sociology, Social Work or a related field, or have one year of experience providing counseling, guidance services, referral services, or public assistance;
- 10. Be knowledgeable about the state's standards and policies related to community services for recipients who are children in the custody of the Department of Family and Children Services.

### SUPPLEMENT 1 to ATTACHMENT 3.1-A Page 4 (Part Q)

- F. The State assures that the provision of case management services will not restrict an individual's free choice of providers in violation of \$1902(a)(23) of the Act.
  - Eligible recipients will have free choice of the providers of case management services.
  - 2. Eligible recipients will have free choice of the providers of other medical care under the plan.
- G. Payment for case management services under the plan does not duplicate payments made to public agencies or private entities under other program authorities for this same service.